

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 29th May 2018

In C.G.No:107/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. G. Janardhan,
Patanalapadu,
Dakkili (M),
Nellore Dist.

Complainant

AND

1. Assistant Engineer/ O/Dakkili
2. Assistant Divisional Engineer/O/Venkatagiri
3. Divisional Engineer/O/Naidupet

Respondents

ORDER

1. Gali. Janardhan of Patanalapadu of Dakkili (M) presented a complaint before this Forum during the Vidhyut Adalat held at Venkatagiri on 08.9.2017. The complainant in his complaint has alleged that the distance between two poles are very lengthy and due to which the lines are hanging at low heights and this may cause endanger to the people passing under it and hence requested to rectify the same.
2. The Respondent No.1 in his written submission has explained that 1 No 11 KV pole was inserted and the loose lines rectified by restringing the 11 KV line.
3. When the complainant was contacted over the phone by the Independent Member/CGRF at 11.30 A.M on 16.05.2018, the complainant has expressed his satisfaction in resolving his grievance.
4. Since the grievance of the complainant has been resolved by the Respondents the case is disposed off in favour of the complainant.

ESPACHED

DATE

11/6/18

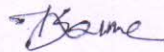
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If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 29th day May 2018.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) **Member (Technical)** **Independent Member** **Chairperson**

Forwarded By Orders


Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.
Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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